

# FINANCIAL TERMS AND PAYMENT INFO

**PLEASE READ THE FOLLOWING TERMS SO YOU CAN MAKE AN INFORMED DECISION.**

**Enrolment MUST be paid and a tuition debit plan covering all tuition for the year completed by all customers prior to the commencement of their first class** (with the exception of a free trial class for new athletes). Payments are deducted monthly for tuition, on either the 2nd or 16th of the month. Athletes enrolling during the year will be charged from the month they join with a reduction for their joining month (ie - enrolling 15th April will mean April's payment will be 50% off the full monthly amount). This initial payment will be processed within 3 days of enrolment, and future payments will be deducted on your selected day.

Competition pack payments paid prior to the due date can be refunded, however after the due date arrives we cannot offer any refunds. If you're unable to attend the competition, the fees are non refundable as the coaches need to find a fill in for your position in order for the team to complete trainings and competitions.

**PLEASE NOTE:** Class tuition is a contract formed upon successful submission of a debit plan via the enrolment portal. The contract start date is the date of submission and as part of this contract we allow a 20 day cooling off period from the signing date for customers to choose to cancel their contract without repercussions. After 20 days, customers have a contractual obligation to fulfil their contract, or pay the exit fee, equal to one additional month of tuition. CheerKids/CheerSport cancellations will not incur an additional exit fee, however tuition must be fully paid up to and including the month of cancellation.

Payments that fail to transact or bounce and are left outstanding after several contact attempts by the MCA Accounts team will result in a temporary loss of service: athletes will be subtly removed from participating in any classes until the payment is made. Failed payments will incur an automatic \$9.90 Failed Payment fee. If outstanding payments continue to fail, athletes will be removed from training, and the amount will be passed on to a debt collector. All debt collector fees will be added on top of the outstanding amount.

In the event of serious injury or severe illness, debit payments may be suspended for athletes who are incapable of attending training for a duration of between 3 - 6 weeks. To suspend your payments, a suspension form will need to be filled in and submitted to the office to be approved along with a medical certificate outlining the details of the suspension including length of time. Suspension requests cannot be backdated and will be approved at the discretion of the MCA Management team.

Tuition must be managed via scheduled debits set up through our Enrolment Portal, or payment in full via our Enrolment Portal. We do not accept cheques or cash. A 1% surcharge applies to any Credit or Debit Card transactions including Paypass at reception. For transactions \$1000 and over a 1.5% surcharge will apply. Tuition, enrolment and competition bundle costs are non-refundable in the event of injury, sickness, dismissal, cancelled classes, non-attendance of classes or discontinuation of a team or class. MCA is not responsible for reimbursing travel expenses, competition fees or tuition fees to an athlete who is injured, sick, moved or dismissed from a team.

Invoices outstanding over 2 weeks late will incur a late fee of \$10.00 to cover administration costs to follow up on payment, and will increase by \$5.00 every additional week. Invoices that are outstanding on your account at the end of term may be debited onto your monthly Ezidebit amount.